

Riversdale Guest House Booking Terms and Conditions

1 Booking & Cancellation Policy

We can only currently accept payment by cash, cheque (with a valid cheque guarantee card), internet based bank transfer or Paypal – please enquire. Cheques should be made payable to Riversdale Guest House.

1:1 For bookings, Riversdale Guest House shall require a deposit of a minimum of 25% of the total cost. If 1,2 or 3 nights are booked then the first nights payment will be required.

1:2 The deposit is non-refundable, except in the case of cancellation by Riversdale Guest House as outlined in clause 1:6 or we are able to re-let the room(s) booked.

1:3 Acceptance of a booking, whether verbally or written, followed by a deposit payment shall create an agreement between Riversdale Guest House & the Guest.

1:4 It is not possible to give refunds/allowances for late or non arrivals or early departures.

1:5 Riversdale Guest House will endeavour to re-let the room(s) in the event of a cancellation or non arrival, however, if the room(s) are not re-let then the cancellation fee shall be equivalent to the first nights tariff or 50% of the total cost, whichever is the greater. A £5 administration fee will be withheld in the event of a cancellation in any event.

1:6 Riversdale Guest House reserves the right to cancel a booking forthwith & without liability on its part, in the event of damage/destruction of the building, loss of power supply, any shortages of labour or food supplies, or any other cause beyond the control of the Guest House which shall prevent it from honouring its obligations to the Guest. In such circumstances Riversdale Guest House will refund the deposit made but will have no further liability to the Guest.

2 Payment/ Prices.

2:1 Payment of the bill for accommodation shall be made on or prior to the departure date from Riversdale Guest House (cheques should be accompanied by a valid cheque guarantee card).

2:2 All prices are stated in & should be paid in Pounds Sterling (or by Euros by prior arrangement). VAT is not applicable as we are not VAT registered. In the event payment is made in Euros, the current Business Exchange rate will be applied.

3 Occupancy.

3:1 Rooms will be available from 4pm on the arrival date (or earlier by prior agreement). An approximate time of arrival should be specified at the time of booking.

3:2 Departure time is before 10.30am (unless by prior arrangement).

3:3 The number of people occupying a room must not exceed the designated amount.

4 Loss of or damage to Guest Property.

4:1 Riversdale Guest House does not accept responsibility for loss/damage to any cash, jewellery or any other articles of value.

4:2 Riversdale Guest House does not accept responsibility for loss/damage to motor cars or any other vehicles of any kind or any property lost/damaged in them.

Date: 20th January 2011